

AUDITS, INSPECTIONS, AND REPORTS

SECTION SUBJECT

-
- 1 AUDITS AND INSPECTIONS**
 - 1.0. General
 - 2.0. Contract Performance Reviews
 - 3.0. Renegotiation Audits
 - 2 REPORTS**
 - 3 MONTHLY REPORTS**
 - 1.0. TRICARE Contractor Monthly Workload Report Instructions
 - 2.0. TRICARE Contractor Monthly Cycle Time/Aging Report Instructions
 - 3.0. Contractor Monthly Toll-Free Telephone Report
 - 4.0. Contractor TRICARE Service Center Telephone Report
 - 5.0. Monthly Beneficiary Telephone Calls Requesting Participating Provider Information Report
 - 4 WEEKLY REPORTS TO TMA**
 - 1.0. Enrollment And Claims Processing Statistics Report
 - 2.0. Claims Aging Report By Status/Location
 - 5 FRAUD AND ABUSE REPORTS**
 - 6 MANAGEMENT DATA REPORTING**
 - 1.0. Network Adequacy Reporting
 - 2.0. Provider Satisfaction Reporting
 - 3.0. Resource Sharing Reporting and Certification
 - 4.0. Utilization Management Reporting
 - 5.0. Quality Management Activity Report
 - 6.0. Clinical Quality Management Annual Report
 - 7.0. Beneficiary Services And Access Reporting
 - 8.0. Reports To MTF Commander
 - 9.0. Staffing Level Report
 - 10.0. Resource Support Report
 - 7 SPECIAL REPORTS**
 - 1.0. General
 - 2.0. Weekly And Monthly TFL Reports

ADDENDUM A - FIGURES

- Figure 15-A-1 - TRICARE Contractor Monthly Workload Report -
Network/Non-Network/Medicare BRAC, TMA Form 742
- Figure 15-A-2 - TRICARE Contractor Monthly Cycle Time/Aging Report -
Network/Non-Network/Medicare BRAC, TMA Form 743

